



# ***FASTCILITY*** **profile**

ONE CALL.  
WE DO IT ALL.

**Managed Maintenance, Service, and Repair Services**

# Managed maintenance, service, and repair

Maximize **Uptime** and your **Return on Investment** with Fastcility’s Professional Managed Maintenance and Repair Services.

For multi-vendor commercial kitchen equipment and multi-platform food & beverage dispensing equipment.



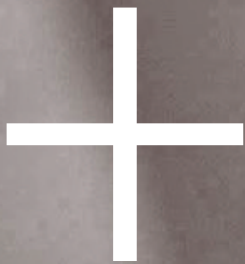
**Diversity. Integrity. Experience. Quality. Care.**





fastcility

ROI



Building success is a daily business. Be a part of us and change the rules.

## Protect your investment

### Who benefits?

Managed maintenance, service and repair is ideal for both independent and national chains who want:

- FAST and reliable service
- Lower operational costs
- Predictable pricing
- Improved profitability
- A trusted industry partner who can easily scale operations to match your business needs.

**Call today at  
888-966-3571**

Our customer service team will provide **Fastcility Needs Assessment** and pricing. It takes only a few minutes. A team member is standing by.



**4 hrs**

Have an emergency? One of our Fastcility certified technicians can be onsite within 4 hours.



**24 hrs**

For all your urgent but non-emergency needs, we can be there within 24 hours.

**+180**

Total number of Fastcility technicians and Fastcility Certified Contractors combined. We're there when and where you need us.

**Accomplished.**



# Packages

Call today at  
888-966-3571

Fastcility technicians and Facility Certified Contractors are trained and certified to provide maintenance and repair for multi-vendor and multi-beverage platforms.

## Break/Fix

**Not ready for Managed Maintenance?** No problem. You can still receive quality and professional service for all your commercial equipment needs on a time and material basis.

- Same-day Emergency Repair
- Installation and Disposal
- Planned Maintenance
- Refurbish
- Manufacturer Warranty

## Fastcility Managed Partner

**Let Fastcility be your vendor of choice** and get all the benefits of Break/Fix at a discounted hourly rate.

**No membership, monthly, or excess fees.**

Managed Partner is ideal for retailers who need additional help with overflow, help in a specific service area, or want a reliable one-stop-shop for all your repair and service needs.

- Same-day Emergency Repair
- Installation and Disposal
- Planned Maintenance
- Refurbish
- Manufacturer Warranty

## Fastcility Managed Advantage Pro

Manage your operational budget more effectively with subscription-based, proactive maintenance and repair services.

**Flex-Package Pricing** allows you to customize a package that fits with your business needs.

Managed Advantage Pro is ideal for independent and national chains who want **hassle-free predictable pricing** on their scheduled and reactive maintenance.

- Includes everything in the Fastcility Managed Partner.
- 24/7 virtual, phone based, and onsite resolution with a Fastcility field technician or Fastcility certified contractor.
- Predictable monthly, quarterly, or yearly pricing
- Bigger savings
- Manage operational costs efficiently.

## Fastcility Managed Partner with Call Center

Lower your operational costs by outsourcing your call center to Fastcility’s 24/7/365 U.S. based call center.

Managed Partner with Call Center gives you the flexibility to:

- Outsource your call center at a fixed monthly rate.
- Receive maintenance and reactive repair for specific service areas or help managing

- Includes everything in Fastcility Managed Partner.
- 24/7/365 U.S. based Call Center located in California and Texas.
- All calls answered by a Fastcility professional who can help solve your customers problems virtually (Microsoft Teams or Zoom) or by phone.
- Quickly diagnose an issue and dispatch a technician to your customers location.
- Provide your customers with a seamless brand experience.
- Improve customer satisfaction.
- Build customer loyalty and increase customer retention.

## Fastcility Managed Advantage Pro with Call Center

Outsource your entire service department to Fastcility with Managed Advantage Pro with Call Center.

Managed Advantage Pro with Call Center is ideal for independent and national chains who want a complete turnkey service and repair solution for their organization, at a predictable, fixed-monthly rate.

- Comprehensive turnkey solution.
- Includes everything in Fastcility Managed Advantage Pro.
- 24/7/365 U.S. based Call Center located in California and Texas.
- All calls answered by a Fastcility professional who can help solve your customers problems virtually (Microsoft Teams or Zoom) or by phone.
- Quickly diagnose an issue and dispatch a technician to your customers location.
- Provide your customers with a seamless brand experience.
- Improve customer satisfaction.
- Build customer loyalty and increase customer retention.

Our guiding principle is to exceed customer expectations. To do that we strive to hire, train, and partner with the best people. So far, it's working.

# Professional Machine Refurbishing & Repurposing

01

Logistics of assets

02

Deinstallation

03

Professional refurbishment

04

Reinstallation or storage

Extend the life of your professional equipment and lower the total cost of ownership.

Make your old machines new again!



# Service and Coverage Area

We can support your business with Fastcility trained and certified technicians or select from our network of Fastcility Certified Contractors.

We provide multi-vendor service and repair for commercial kitchen equipment and multi-platform food & beverage dispensing equipment.

**70** Employees

70 employees and growing.

**+100** Years Experience

Our core leadership team has 100 years plus of combined experience.

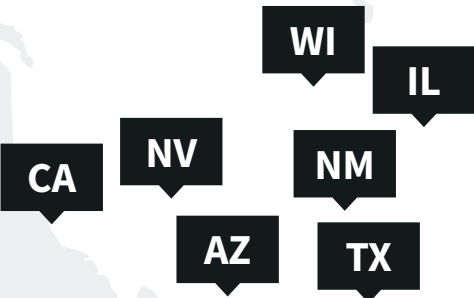
**+10** Warehouse and Call Center Locations

California, Nevada, Arizona, New Mexico, Illinois, Wisconsin and Texas

# One call. We can do it all.

**Ask us about our heating, air conditioning, and refrigeration services.**

Service areas include California, Nevada, Arizona, New Mexico, Illinois, Wisconsin and Texas.





# Our story


Fastcility is a family-owned business with deep roots in the commercial service industry.

Owned, operated, and managed by brothers Marcus Hill and Gary Hill, who started their careers at South Coast Beverage Service, Inc.

While there, South Coast Beverage grew to be the #1

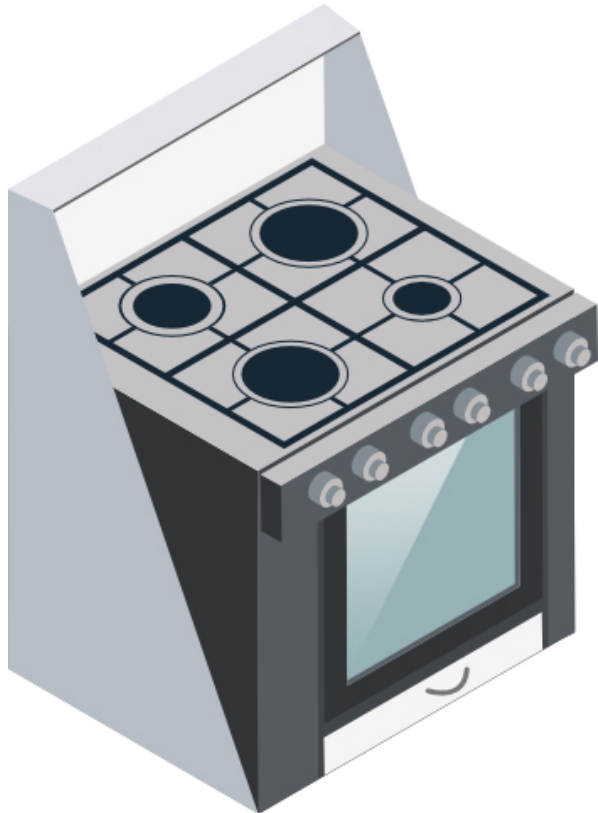
beverage service company on the West Coast and after 20 plus years of family ownership culminated in a sale to a global beverage company.

In 2019, the brothers formed Fastcility, a company dedicated to helping both small and large organizations serve their customers better through supporting their most vital equipment assets.



**Call today at**  
**888-966-3571**

A team member is standing by.



# leadership



Gary Hill and Marcus Hill  
Owners

## Change the way you think about equipment maintenance.

We will help you maximized up-time on your return on investment (ROI) on your most vital commercial equipment by providing fast, quality, and consistent service and repair.



### Reduce operational costs.

We're a one-stop-shop for all your commercial service and repair needs. One call. We do it all.



### Lower the Total Cost of Ownership.

Strategic maintenance and refurbishing will extend the life of your equipment.



### Protect your profits.

We'll help you protect your brand, reputation, and profitability by maximizing uptime.

thank you.



Our Mission, Vision, and Company Values:

Our vision is to be the gold standard for service in the commercial kitchen equipment and beverage & dispensing industry. Each day we work towards that goal by doing our best to exceed our customer’s expectations; hiring and training great people; providing excellent customer service; and quickly responding to our customer’s needs. It’s why we’ve had exponential

year over year growth since Fastcility was founded in 2018. Our promise to all our customers is not to be another service company, but to be a trusted partner in the long-term success of their business.

We looking forward to working with you.

Marcus Hill  
*President*

We look forward to working with you.

"Nights, weekend, emergencies, Fastcility is there for us. They’re professional, easy to work with, and on time. I’d recommend them to anyone who wants a reliable service company and partner."

Kyle Jones  
Trilliant Food and Nutrition

Fastcility makes the "2024 Fastest Growing Companies" list

Inc. 5000.

2025 Vendor of the Year

Reyes Coke Dist.

Multi-vendor and multi-platform repair, service, and maintenance.

Machine types

+100

Brands we support

Manufacturers brands

+100

Same day emergency repair

call 888-966-3571





Company Name :  
Fastcility Corp

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